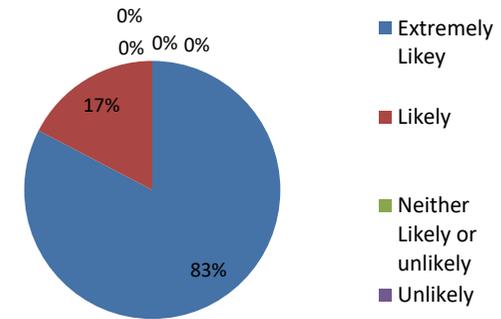


Period: April 2024  
No. of Surveys: 23

**Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice**

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	19	4	0	0	0	0	23
<b>Extremely Likey</b>	19	0	0	0	0	0	
<b>Likely</b>	0	4	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\*Likely\*\*My doctor is great and in this subject and GP is respectful and makes jokes and it helps because it helpsbecause it doesn't feel awakwardor uncomfortable\*\*Always get an appointment for myself and my children. Doctor is always able to see me, Receptiojis is always friendly. Very happy with my GP Unsure of opening hours, Some times I call and it goes through\*\* Always Good Care.\*\*Somtimes have problem with phone as it takes long but otherwise good surgery.\*\*\_\*\* No problems with getting appointments. The receptionists are a great help overall great service.\*\*Dr KULSHRESTHA always manage to see you promptly, excellent care, practice is extremely well run, very lucky to have caqing receptionists as well, been using this GP practice for 40 years.\*\*Because this doctor has been fantastic since I was younger.\*\*Great Doctors and Great Front Reception staff, always smilinh.\*\*Very helpful staff and surgery overall is great.\*\*Veru helpful staff, whenever I need help with appointment or chasing referral staff always help and doctors are rely good and provide best service.\*\*I am happy with this surgery because always good service.\*\*The surgery provides a good service. The GP listen's carefully and nurse is good. Reception staff are polite and helpful.\*\*I get appointments easily and I am seen on time. I am happy with the surgery.\*\*I have been a patient of Dr KULSHRESTHA since birth (1984). I have always had fair treatment. Outstanding service, been able to speak to my doctor when required.. My family only speak highly of the service provided.\*\* Doctors always give time and listen very good surgery and staff is amazing.\*\*Very good surgery and everyone really helpful.\*\*Receptionists always help either on the phone or Face to Face. Very good surgery with excellent staff and doctors.\*\*Very happy with Doctors, been here for so many years never had any complaint. Good staff in the surgery.\*\*Everyone really caqing and friendly in the surgery and get an appointment when I need. Excellent service.\*\*I have good time. For doctor very good and see you when need.\*\*Doctors are really good they always give good care and provide best care. Reception staff is excellent.\*\*I would refer my friends to GP practice as the GPs are very understanding and always look out for every person came to GP Practice.\*8Provide care Service, response listening of patients concerns in regardsd to symtomary issuing correct medications in regards to latter Statement taking the correct measurement giving correct advise.\*\* I can get an appointment when I phone also they understand and treat each patient as an individual. Reception staff takes an interest, doctor take action , Student doctors listen to the patients, helpful. Everyone is helpful. If they can't help they sign post me to the correct person or department.\*\* The receptionist receive you with the smile and K & M are best at their job. The main doctors are also very professional and caring.\*\* Doctor and with sall staff very happy, number one service.\*\* Very friendly Staff always willing to help.\*\***

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to